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| [Picture](https://portal.ahca.myflorida.com/mmd/Official%20Logos/AHCA%20Color%20Logo%20JPG.jpg) | Minimum Emergency Management Planning Criteria for Assisted Living Facilities | | | |
| **This form must be included with the submission of your Plan to the plan approver. Please indicate the location of where each Planning Criteria item is located within your Plan in the location column below.**  The Minimum Emergency Management Planning Criteria for Assisted Living Facilities must be used to develop a Comprehensive Emergency Management Plan (“CEMP” or “Plan”) for assisted living facilities. The criteria will serve as the format for compliance review by designated plan approvers.  The criteria listed are the minimum requirements for your Plan. The criteria are not intended to limit or exclude additional information that may be included in the Plan. County Emergency Management Agencies may require additional information or revise specific criteria requirements due to a facility's location, hazard analysis, or resident demographics. Any additional information not required by a county emergency management agency included in the Plan is not subject to approval by the plan approver, though the plan approver may provide informational comments.  All policies and procedures must be in compliance with privacy and security related laws and regulations, including the Social Security Act, which incorporates the Health Insurance Portability and Accountability Act (HIPAA). | | | | |
| CEMP Submission Type: | | Initial Licensure Annual Review Change of Ownership  Significant Modification | | |
| Submission Date to County: | | | AHCA License Number: | |
| Facility Name: | | | | |
| Facility Street Address: | | | | |
| Person to be contacted about this submission: | | | | |
| Name: | | | | Title: |
| Phone: | | | | Email Address: |

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| **Planning Criteria** | **Location**  **(note the page and paragraph of the criteria in your Plan)** |
| **1. INTRODUCTION** – Provide basic information about the Plan and the facility. | |
| **1.1** Table of Contents |  |
| **1.2** Plan Approval Record |  |
| **1.2.1** Date of Last Approval |  |
| **1.2.2** Date of Approvals for Significant Modification submissions. Include for each approval a  description of the modification of item number(s) changed. |  |
| **1.3 Facility Information** |  |
| **1.3.1** Facility Name as it appears on the AHCA License |  |
| **1.3.2** Street Address, City, County, Zip Code |  |
| **1.3.3** Main Phone Number |  |
| **1.3.4** Emergency 24-hour Phone Number |  |
| **1.3.5** AHCA License Number |  |
| **1.3.6** Specialty License(s) if any (Indicate Extended Congregate Care, Limited Nursing  Services, Limited Mental Health) |  |
| **1.3.7** AHCA Field Office (Indicate #1-11) |  |
| **1.4 License Information** –as designated on your licensure application |  |
| **1.4.1** Name |  |
| **1.4.2** Business Address, if different from Facility Street Address |  |
| **1.4.3** Work Phone Number |  |
| **1.4.4** Cell Phone Number |  |
| **1.4.5** Email Address |  |
| **1.5 Management Company** (if applicable) |  |
| **1.5.1** Company Name |  |
| **1.5.2** Contact Name |  |
| **1.5.3** Business Address |  |
| **1.5.4** Work Phone Number |  |
| **1.5.5** Cell Phone Number |  |
| **1.5.6** Email Address |  |
| **1.6 Administrator Information** |  |
| **1.6.1** Name |  |
| **1.6.2** Work Telephone Number |  |
| **1.6.3** Cell Phone Number |  |
| **1.6.4** Email Address |  |
| **1.7 Designated Alternate Administrator** |  |
| **1.7.1** Name |  |
| **1.7.2** Work Telephone Number |  |
| **1.7.3** Cell Phone Number |  |
| **1.7.4** Email Address |  |
| **1.8 Safety Liaison** – Serving as primary contact for emergency operations pursuant to s. 408.821(1), F.S. |  |
| **1.8.1** Name |  |
| **1.8.2** Emergency 24-hour Phone Number |  |
| **1.8.3** Email Address |  |
| **1.9 Plan Developer** –Person Responsible for Overall Plan Development |  |
| **1.9.1** Name and Routine Position Title |  |
| **1.9.2** Work Phone Number |  |
| **1.9.3** Cell Phone Number |  |
| **1.9.4** Email Address |  |
| **2. SITUATION** – Vulnerability Analysis, Geographic Information, and Demographics | |
| **2.1 Hazard Vulnerability Analysis** - Outline and describe the threats and hazards to which  the facility is vulnerable. Examples include hurricanes, tornados, flooding, fires, infectious  disease outbreaks, cyber threats, hazardous materials, gas leaks, transportation accidents,  nuclear power plant incident, power outages during severe weather, extreme cold or heat, or  other potential threats to the health and safety of residents. In conducting the hazard  vulnerability analysis, consider and incorporate past experiences, lessons learned, and  actions to mitigate and reduce vulnerabilities. |  |
| **2.2 Facility Site** – Specific and Geographic Information |  |
| **2.2.1** Year facility was built and type of construction. |  |
| **2.2.1.1** Date and type of subsequent construction or substantial renovation. |  |
| **2.2.2** Identify the elevation of the first finished floor of the facility, or provide the Federal  Emergency Management Agency (FEMA) flood map elevation data**.** |  |
| **2.2.3** Identify the hurricane evacuation zone as designated by the county where the facility is  located, if located in a coastal county. |  |
| **2.2.4** Identify flood zone as indicated on a Flood Insurance Rate Map or a Digital Flood  Insurance Rate Map as distributed by FEMA. |  |
| **2.2.5** Indicate proximity, in miles, to a railroad or a major transportation artery to identify  possible hazardous material incidents. |  |
| **2.2.6** Identify if facility is located within a 10-mile or a 50-mile emergency planning zone of a  nuclear power plant and the evacuation zone if applicable. |  |
| **2.3 Demographics** |  |
| **2.3.1** Licensed resident capacity (# of facility beds). |  |
| **2.3.2** Minimum number of staff needed to maintain operations. |  |
| **2.3.3** Indicate characteristics and relevant dependencies of residents served or capable of  being served. Examples include resident dependency upon electrical equipment (i.e., CPAP);  services or treatments involving insulin, oxygen, or dialysis; assistance with ambulation;  residents with a diagnosed mental disorder; or residents with Alzheimer’s disease or a related  dementia. |  |
| **3. CONCEPT OF OPERATIONS** –Describe the policies, procedures, responsibilities, and actions that will be taken before, during, and after an emergency. | |
| **3.1 Direction and Control -** Define the management structure for emergency operations. Identify who has the authority to make decisions for the facility and provide a basis for decision-making. An individual may serve in more than one role. |  |
| **3.1.1** Provide an organizational chart that identifies key positions and the chain of command  to ensure continuous leadership authority and responsibility during an activation for an  emergency in Appendix B: Organizational Charts and Rosters. Include identification by  position title of the following: |  |
| **3.1.1.1** Identify by position title the individual in charge during an emergency (your Primary  Incident Commander). |  |
| **3.1.1.2** Identify the alternate individual in charge during an emergency - if the Primary  Incident Commander is unable to serve. |  |
| **3.1.2** Identify, by position title, the individual(s) responsible for updating the database  approved by AHCA for reporting emergency status, planning, or operations pursuant to s.  408.821, F.S., and the procedure for making updates. Attach proof of registration in the  database by including a screen print of your registration in Appendix H. |  |
| **3.1.3** Provide a summary statement for how the Plan will be timely activated. Specific  activation triggers must be included within facility Standard Operating Procedures (SOPs)  attached at Appendix C. The SOPs must include pre-determined conditions for activation of  the Plan based on hazards identified in the Hazard Vulnerability Analysis and considering  local emergency management requirements. Activation triggers may include forecast cone  tracks, wind speed, flood water level, proximity of wildfire, as well as a sudden, no-notice  event. |  |
| **3.2 Staffing** |  |
| **3.2.1** Provide a summary statement of the general roles and responsibilities for key staff  during an emergency. Include within the SOPs attached at Appendix C, the roles and  responsibilities for key staff and other staff positions during each type of emergency response. |  |
| **3.2.2** Describe the procedures for timely activation of emergency staffing to cover 24-hour  continuous staffing until the emergency has abated. |  |
| **3.2.3** Describe the policies and procedures for reporting to work for key staff when the facility  remains operational during an emergency. |  |
| **3.3 Emergency Resources** –Describe the following procedures to support the short-term stabilization of facility operations regarding the following: |  |
| **3.3.1** Emergency power source and fuel source as identified in the Emergency Environmental  Control Plan (EECP) required by Rule 59A-36.025, F.A.C. Include the EECP in Appendix G. |  |
| **3.3.2** A 3-day supply of all essential supplies including food and water, and sleeping  arrangements for up to 3 days (this is a minimum – county emergency management may have  additional requirements). |  |
| **3.3.3** Continuation of services and supplies for residents with specific characteristics or  dependencies (identified in Item 2.3.3) until the emergency conditions have abated. This may  reflect the Plan to coordinate with third party providers or the direct provision of service by the  facility. |  |
| **3.4 Communication and Notification** –Procedures must describe how information will be communicated before, during, and after an emergency with the facility's key staff, other staff, residents, resident's responsible parties, and government parties**.** |  |
| **3.4.1** Describe how the facility and staff in key positions who are responsible for Plan  implementation will receive timely notification of hazards and impending threats, including  during off-hours, weekends, and holidays. |  |
| **3.4.2** Describe how staff and third-party providers will be notified of emergencies and  decisions about evacuation. |  |
| **3.4.3** Describe how providers of essential supplies and services, transportation companies,  and entities that have agreed to receive evacuees will be notified of emergencies and  decisions about evacuation. |  |
| **3.4.4** Describe how residents and residents’ responsible parties will be informed and how  responses to inquiries will be handled for an emergency incident or impending threat; for  actions taken; and for decisions and information about evacuation, sheltering in place, or  cessation of operations. |  |
| **3.4.5** Describe how government partners, including the county emergency management  agency, will be notified about decisions to evacuate. |  |
| **3.4.6** Describe alternate methods of communication that will be used if the primary system  fails. |  |
| **3.4.7** Attach documentation showing the facility has registered for the county emergency  notification system (if applicable). |  |
| **3.5 Evacuation -** Describe the policies, roles, responsibilities, and procedures for the evacuation of residents. Planning must address internal and external disasters for relocating residents to another location within the same facility or to a separate facility. |  |
| **3.5.1** Decision Makers: Identify the key staff position(s) with the authority to determine if and  when evacuation procedures will be implemented. |  |
| **3.5.2** Memorandums of Understanding, Agreements, Contracts between Evacuating Facilities  and Receiving Facilities. |  |
| **3.5.2.1** Identify all arrangements made through memorandums of understanding (MOUs),  agreements, or contracts that will be used to evacuate residents. Arrangements must be  reviewed and updated annually as needed. Attach documents in Appendix D: Agreements,  Understandings, and Contracts. |  |
| **3.5.2.2** Identify the pre-determined locations to which residents will be evacuated |  |
| **3.5.2.3** Include the primary evacuation routes that will be used and secondary routes to  each location that would be used if the primary route is impassable. Include routes in  Appendix E: Maps. |  |
| **3.5.3** Evacuation Times |  |
| **3.5.3.1** Provide the amount of time estimated to evacuate all residents. For hurricane  evacuations, all movement should be completed before the arrival of tropical storm force  winds as determined by the National Oceanic and Atmospheric Administration  (www.nhc.noaa.gov). |  |
| **3.5.3.2** Provide the amount of time estimated to relocate residents within the facility when  conducting an internal evacuation for sheltering in place. |  |
| **3.5.4** Transportation and Evacuation Logistics |  |
| **3.5.4.1** Identify the transportation arrangements to be used for evacuation, including  whether the transportation is facility-owned or contracted through a carrier. Transportation  agreements or contracts must be reviewed and updated annually as needed. Attach  documents in Appendix D: Agreements, Understandings, and Contracts. |  |
| **3.5.4.2** Describe the procedures for staff accompanying evacuating residents. |  |
| **3.5.4.3** Describe the procedures for ensuring all residents are accounted for and are out of  the facility, including tracking residents who are on a leave of absence from the facility or  who have been evacuated by the resident's responsible party. |  |
| **3.5.4.4** Describe the procedures that will be used to identify and keep track of residents  once they have been relocated to the shelter location or discharged at the time of relocation. |  |
| **3.5.4.5** Describe the procedures to determine what, how much, and who will provide the  provisions to accompany each resident to the evacuation location to support the resident for  a minimum of 3-days. Include provisions for an extended period of time should the need  arise. |  |
| **3.5.4.6** Describe the arrangements for transportation of essential resident records,  medications, treatments, supplies, and medical equipment that will be available as needed  for residents. |  |
| **3.5.4.7** Describe the procedures for determining when necessary medical supplies and  provisions will be pre-positioned. |  |
| **3.6 Sheltering or Receiving Facilities -** If the facility will be accepting residents from an evacuating facility, describe the procedures that will be used to shelter or receive the evacuees. |  |
| **3.6.1** Describe the procedures for receiving residents from an evacuating facility, including  tracking of evacuees. |  |
| **3.6.2** Identify the location for housing evacuees. Attach a floor plan indicating the space  allocated for additional residents in Appendix E: Maps. The floor plan included for the  Emergency Environmental Control Plan may be used to show evacuee accommodation. |  |
| **3.6.3** If applicable, describe procedures for sheltering family members of critical staff. |  |
| **3.6.4** Identify provisions of additional food, water, essential supplies, and appropriate care and  services needed for a minimum of 3 days. |  |
| **3.6.5** Describe the procedures for ensuring 24-hour operations if different from those  described in item 3.2. Staffing. |  |
| **3.6.6** Identify the procedure for notifying AHCA for approval to operate in an overcapacity  status under s. 408.821, F.S. |  |
| **3.7 Re-Entry to Facility after Emergency** |  |
| **3.7.1** Identify procedures for obtaining authorization from county officials and AHCA for re-  entry to an affected area. |  |
| **3.7.2** Describe the procedures for inspection of the facility to determine damage, if any, when  deemed safe to do so by local officials. Include the procedures for reporting the extent of  damage to authorities and the ability to house and provide services to residents. |  |
| **3.7.3** Identify how residents will be transported from a sheltering or receiving facility back to  the home facility for resumption of services. |  |
| **3.7.4** Identify procedures for re-establishing contact with staff and contracted workers to  resume services. |  |
| **4. INFORMATION, TRAINING, AND EXERCISES** – Identify the procedures for increasing staff, third party provider, and resident awareness of potential emergencies and for providing training and information on emergency roles before, during, and after a disaster. | |
| **4.1** Identify how and when staff will be trained in their emergency roles and responsibilities. |  |
| **4.2** Identify an annual training schedule for all staff and identify the provider of the training. |  |
| **4.2.1** Training should include identification of an emergency, when the Plan will be  implemented, and the roles and responsibilities of key staff and other staff. |  |
| **4.2.2** Training should be conducted using relevant procedures from SOPs. |  |
| **4.3** Identify the procedures for training new staff regarding their emergency roles and  responsibilities. |  |
| **4.4** Identify the procedures for informing third party providers about expectations for their roles and responsibilities during an emergency**.** |  |
| **4.5** Identify an annual schedule for exercising all or portions of the facility's Plan at least twice each year. |  |
| **4.6** Describe the procedures for conducting after-action reports and incorporating lessons learned in the facility's Plan. |  |
| **5. APPENDICES** | |
| **5.1 Appendix A: Legal Authorities and References** |  |
| **5.1.1** Identify the legal basis for Plan development and implementation to include applicable  statutes, rules, and local ordinances. |  |
| **5.1.2** Identify reference materials used in the development of the Plan. |  |
| **5.2 Appendix B: Organizational Charts and Rosters** |  |
| **5.2.1** Organizational chart that identifies key positions and the chain of command to ensure  continuous leadership authority and responsibility during an activation for an emergency. |  |
| **5.2.2** Roster of persons with key disaster related roles, including names consistent with  organizational chart, phone number, email address, and physical business addresses if  different from facility address. |  |
| **5.2.3** Contact information for entities providing services during an emergency: electric,  water, sewer, telephone, Internet, generator maintenance and repair, emergency fuel,  transportation, police, fire, county emergency management agency. Include organization  name, contact person(s), phone number(s), and email address(es). |  |
| **5.3 Appendix C: Facility Standard Operating Procedures (SOPs)** |  |
| **5.4 Appendix D: Agreements, Understanding, and Contracts (updated annually)** |  |
| **5.4.1** Memorandums of Understanding, agreements, or contracts between Evacuating  Facilities and Sheltering/Receiving Facilities. |  |
| **5.4.2** Transportation Agreements or contracts. |  |
| **5.4.3** Service Provider Agreements or contracts with vendors that have a responsibility  during an emergency for essential supplies and services. |  |
| **5.5 Appendix E: Maps** |  |
| **5.5.1** Location Map, street-level including all service areas as needed (this may be  contained in the fire safety plan). |  |
| **5.5.2** Primary and secondary evacuation routes with directions for travel to receiving  facilities for drivers. |  |
| **5.5.3** Floor Plan, including areas designated for evacuees if providing shelter through  agreements with other facilities (this may be the floor plan used for the Emergency  Environmental Control Plan). |  |
| **5.6 Appendix F: Current Fire Safety Plan** (a.k.a. Emergency Action Plan NFPA 101 32.7.1  and 33.7.1). Attach a copy of the facility’s current approved fire safety plan. |  |
| **5.7 Appendix G: The Emergency Environmental Control Plan** |  |
| **5.7.1** Attach copy of EECP that includes all elements in Rules 59A-36.025 and 59A-36.019,  F.A.C. |  |
| **5.7.2** Attach the EECP approval letter from the designated plan approver, if previously  approved. |  |
| **5.8 Appendix H: Additional Support Material** – Any additional material needed to support  the activities and information provided in the Plan. |  |
| **5.8.1** Screenshot of AHCA emergency status database registration. |  |

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| **GENERAL COMMENTS** |
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